
ISD Agent and MDR Roles

Type and number **ISD Circular 00007**

Date and time **30 September 2025**

Purpose **For Information**

To **Market Participants**

From **ISD Co-ordinator**

Dear Participants,

A case was raised with Elexon Support flagging that Agent Roles (N,O,Q,S,T) and MDRs have been set up with EFD of 22/10 in Entity 45 in ISD Catalogue V. 12.

We investigated the case and identified that **ALL** Agent Roles and MDRs had been incorrectly set up in ISD with an EFD of 22/10, in advance of them obtaining MHHS Qualification.

This currently causes a mismatch between MDD and ISD, as no matching Entity 45 is effective in MDD.

There will be MHHS Qualified Agents and Meter Data Retriever's correctly effective from 22/10. These will be included in V.14 of ISD which will be published on 16/10 with Go-Live 22/10, with the associated M8 or M16 Entities.

There are two possible options discussed between Elexon and validated by St Clements, for the MPRS System, to address this issue. We are circulating these to Market Participants with a request for feedback, confirming the preferred option.

The options were as follows:

1. **Option 1:**

- Elexon to update the affected E45 in ISD with an EFD and ETD, both with the 22/10 to back the record out. In MDD the E45 doesn't exist for these roles yet.
- This would be mean that they would be effective for one day in ISD but no M8 or M16 would be associated to the E45. No updates are required to MDD, so is considered low risk.

2. **Option 2:**

- The ISD E45 that Agent Roles (N,O,Q,S,T) and MDR's with EFD 22/10 would remain.
- The M8 or M16 would only be raised once MHHS Qualification is obtained, and they would contain the correct EFD.
- An E45 would be raised in MDD, with the EFD from the M8 or M16.
- This means that there would be misalignment between MDD and ISD between the E45 until these roles qualify. An the E45 EFD would also be different between systems.

Please Note: We have tested our systems and MPRS but want to flag the risk that other systems may be impacted, that have not yet been identified.

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Elexon would want to be able to make any required updates to ISD in the V.14 publish.

Please could you provide your preferred option by raising an Elexon support call, so that we can track responses. We require response by COP 03/10, to take the appropriate action.

If you have any questions, please contact [Elexon Support](#).

Best Regards,
Freya Foden
Settlement Services